

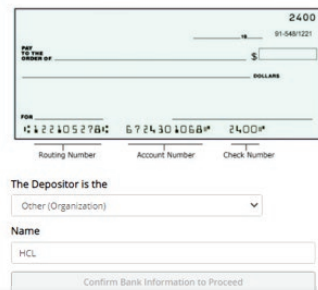
# Real-time Bank Validation for eApp

LIFE APPLICATIONS ONLY

eApp now has a more dynamic service for validating the authenticity of bank account information (for life applications only). *Accuracy up front means a more direct route to policy issuance!*

## What You Need to Know:

- Bank account information is validated when drafting is elected for Initial Premium and/or Recurring payments.
- You must click ‘Confirm Bank Information to Proceed’ button once bank account info is entered.
- ‘Next’ button is disabled until ‘Confirm Bank...’ button is selected .
- Any subsequent updates to bank account fields will require the ‘Confirm Bank...’ button to be selected to prompt a new order.
- Failure to confirm banking info after updates have been made to the bank account info will NIGO the screen. This can be resolved by going back to the Banking Information Screen and selecting the ‘Confirm Bank...’ button.
- Even after 2+ invalid account responses, user can still proceed with the application process as this will not prevent an application from being submitted.



2400  
91-548/1221

DEPOSITOR'S NAME BY \$

DOLLARS

FORM

Routing Number Account Number Check Number

The Depositor is the  
Other (Organization)

Name  
HCL

Confirm Bank Information to Proceed

## A successful validation:

 The bank validation has been successful.

Products issued by

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Guarantees are dependent upon the claims-paying ability of the issuing company.

Invalid Response for account number

The image shows a check with the following details: PAY TO THE ORDER OF, \$, DOLLARS, FOR, Routing Number: 22205278, Account Number: 6724301068, Check Number: 2400. Below the check is a form with a dropdown menu for 'The Depositor is the' set to 'Primary Insured' and a 'Confirm Bank Information to Proceed' button. A red error box displays the message: 'Invalid account number. Please update and try again.' Below the error box are two buttons: 'Continue with existing bank information' and 'Update bank information'.

Invalid Response for routing number

The image shows a form with a text input field containing 'Sai Mira Private Ltd' and a 'Confirm Bank Information to Proceed' button. A red error box displays the message: 'Invalid routing number. Please update and try again.' Below the error box are two buttons: 'Continue with existing bank information' and 'Update bank information'.

The image shows a check with the following details: 2400, PAY TO THE ORDER OF, \$, DOLLARS, FOR, Routing Number: 22205278, Account Number: 6724301068, Check Number: 2400. Below the check is a form with a dropdown menu for 'The Depositor is the' set to 'Primary Insured' and a 'Confirm Bank Information to Proceed' button.

After the 2nd Consecutive Invalid Response:

**⚠** We are unable to validate the bank information. Please be advised that we may need to contact you for more information in order to draft from the desired bank account.

Learn more about the advantages of being able to complete and submit any application remotely, and our latest innovations.

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